

TIGERS® Fourth Principle Empathy

These are the empathy round table resources for your records:

Webcast 30 minutes Empathy - A Critical Element of an Engaged Workforce

<u>Article: Empathetic Rules of Disagreement – Let's Build An Accountable Outcome</u>

Article: How Effective Are Emotionally Intelligent Leaders – Really

Quiz Yourself: Do You Lead with Emotional Intelligence?

Empathy communication about change checklist

How to use these resources

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Results of our empathy question: How important is Empathy in your organization?

Answer Choices	%	#
Very important.	37.50	24
Not important.	12.50	8
Somewhat important.	15.63	10
Empathy is a sign of weakness and we expect our leaders to be tough.	0	0
Emotional Intelligence and/or empathy practice is part of our leadership training programs.	26.56	17
Very little leadership effort is put into understanding employees, their motivations and engagement.	28.13	18
We know that empathy is important to resolving conflict and misunderstandings but really don't train leaders to use it.	34.38	32
None of the above.	0	0
Total Responses		64

^{*}Respondents to this one question survey could check more than one answer.